ACCESS MANAGER

Success Story

Saving time and money through Automated Access Management

Satisfied Customer since Access Manager - Version 3.5.3

«We were positively surprised, that implementing the Access Manager was really easy. All our employees were directly involved and started using the AM right from the beginning.», reports Holger Drews, IT-Administrator at Ondal Medical Systems GmbH.

ondal®
Medical Systems GmbH

BAYOOSOFT
MANAGEMENT SOFTWARE

Success Story

For the manufacturer of portable systems for medical and industrial technology, which has been based in Hünfeld since 1945, the factor time plays a decisive role: As development partner for customer-specific medical solutions and applications, the prompt and reliable implementation of projects is essential. Therefore, the secured access to the required file directories on the company´s file servers, which are distributed around the world, is of great importance.

Although the **Ondal Medical Systems GmbH** had already been using a well thought-out and structured manual access concept based on the folder owner principle since 2007, they decided in 2016 to implement a solution for automated access management.

With the **BAYOOSOFT Access Manager**, a tool was found that not only ensured faster approval processes, but also the release of IT resources and thus exceeded all requirements.

«*The access permission authorization for the approximately 550 shares on our file servers in Germany, the U.S. and China was previously granted manually by AD groups. In an Excel list it was noted who is responsible for which directory.*

The request for an access authorization was submitted by the employees via e-mail to the User-Help-Desk, always having the responsible data manager in copy. Only after his / her approval, the access authorization was granted by the administrators and ideally documented in the Excel sheet.», reports Holger Drews, IT-Administrator at **Ondal Medical Systems GmbH**. «*This workflow was often very time-consuming, the time of access release depended on the feedback of the responsible data manager.*

„Thanks to the Access Manager, resources were freed up and outsourced services could be brought back into Ondal.“

However, the actual main task was the "education" of the users and admins to follow this path and to make sure nobody was allowed to get access permissions without the approval of the responsible data manager.»

With the use of the Self-Service-Portal, this process has been automated since using the **Access Manager**. The responsible data managers are involved in the operative access authorization process automatically. They grant access permissions for the directories they are responsible by accepting or rejecting the requests - completely without the involvement of the IT and permanently traceable via audit-proofed documentation and easy understanding reports.

Through the active integration of the responsible data managers and without having a detour via the User-Help-Desk, the release processes of access permissions could be significantly accelerated in the whole company. The releasing IT resources could now be used to retrieve IT services, which has been outsourced due to a lack of time and thus achieve cost savings.

«*Besides the very good price-performance ratio, another special feature of the Access Manager is the function Real Time Permissions, which enables an immediate granting of permissions without restarting the system. Also the simple identification of retired users and the uncomplicated release of corresponding user licences are highly satisfactory.*

The comprehensive reports and user-friendly interfaces make life easier for us: Now all responsible data managers are able to take a look at the situation of access permissions by pushing only one button, instead of having to instruct the IT to laboriously search for it», reports Holger Drews und completes:

«*We also were pleasantly surprised that implementing the **Access Manager** was so easy. All our employees were directly involved and started using the AM right from the beginning.*

There were rarely questions or training needs. The few questions that arose at the beginning at our IT department could be clarified very easily and promptly with the BAYOOSOFT Support Team. We always felt well supported!»

«*We are very pleased having fulfilled the expectations of **Ondal Medical Systems GmbH** and simplified the daily work of the approximately 450 employees!*» says Frank Manger, CEO of BAYOONET AG.

This is precisely what the core competencies of the Access Manager are aimed at:

The simplification of operational access permission processes and the achievement of time and cost savings through using the Self-Service-Portal. Another really important point is the shift of responsibilities from the IT to the data managers.

End users without any IT background can easily understand the comprehensible reports, which ensure transparency and audit-compliant access management. All of these points rounding off the holistic concept of the **BAYOOSOFT Access Manager**.

Access Manager

The BAYOONET AG is a German software company established on the market since 2001 and the manufacturer of the Access Manager within BAYOOSOFT, our business unit for Management Software. Our solutions are aimed at heavily regulated sectors and critical infrastructures in enterprise environments. Our quality management processes - certified in accordance with ISO 9001 and ISO 13485 by TÜV-Hessen - reflect our passion for sustainable enterprise solutions and distinct customer focus.

The BAYOOSOFT Access Manager (BAM) is the automated software solution for simple and transparent access management for unstructured data relating to file servers, SharePoint, and Active Directory, also enabling the separate access management of unstructured data in critical infrastructures according to IT security legislation.

The Access Manager can be scaled virtually limitlessly. It is compatible with multiple languages and designed for use across globally distributed locations. Modularity allows the solution to be used according to customers' needs. Besides file server and SharePoint modules, modules are available for file server accounting and as interfaces to external programs and workflows.

The development and support for our software solutions are performed exclusively in Germany by our company's qualified staff.

Contact us

Do you still have questions? We will be happy to answer them for you in a personal meeting. Please pick up the phone now or send us an e-mail:

Your Experts for Automated Access Management

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Free Webinar

Do you still have questions about the Access Manager?

Register now for an open webinar or arrange your individual product presentation.

ACCESS MANAGER

Automated Access Management - Made in Germany

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